

Brightly TheWorxHub™

TheWorxHub™ for Senior Living.

No matter what type of senior living community, the goal is to deliver an exceptional resident experience while promoting standards focused on health and safety. But how can you fulfil that with the ever-changing compliance requirements and a lack of resources and time?

With TheWorxHub, you can own your operations with easy-to-use tools for tracking maintenance (as well as housekeeping, transportation, security and more), planning for the future and achieving higher resident satisfaction.



Simplify the day-to-day.

Give your team anytime, anywhere access to the information and tools they need to do their jobs on our cloud-based platform. Manage all work orders, assets and maintenance activity in one central location with improved communication.



Know what to do.

Eliminate paper and digitize work orders to make your team's jobs easier and more streamlined with request automation, inventory management and work order prioritization.



Extend the life of your assets.

Adopt proactive maintenance workflows with PM and scheduled work orders so you prevent problems before they occur.



Predict the future.

See the current state of your operations and develop a plan for the future. Drive decision-making with configurable data analysis and built-in reports from a central dashboard.



Go mobile.

Our user-friendly web application goes with you wherever you're needed (desktop or mobile), is optimized for all screen sizes, and is available on iOS and Android devices.



Technicians can access the information they want a lot faster than they have ever been able to in the past. It has made my existing staff more efficient.



Casey Jones
Presbyterian Senior Living

Product Packaging

Your choices with a Brightly TheWorxHub for Senior Living annual subscription

	Core	Professional	Add-on Options
Full cloud-based solution	✓	✓	Integrations (single sign-on, resident portals, etc.) Capital planning Consulting services, including asset data gathering, PM setup and more Facility condition assessment Transportation Room bookings Security rounds IT services WorxIQ analytics
Workflow management	✓	✓	
Compliance tracking	✓	✓	
Asset management	✓	✓	
Reporting and analysis	✓	✓	
Mobile app	✓	✓	
Barcoding for assets	✓	✓	
Space management	✓	✓	
Housekeeping module		✓	
Surveys & inspections module		✓	



Technical Requirements

We suggest the latest version of all browsers for the best experience. Please consult with your IT department to ensure that all browsers are up to date and capable of supporting TheWorxHub solution.

Internet browser (latest version recommended):

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Opera
- Safari (Mac OS)

MOBILE OS

- Android 4.4+
- > iOS 9.0+

BARCODE SCANNING

- Camera-based scanning requires a rear-facing camera
- Bluetooth barcode scanners require support for 2D barcodes if using QR codes

DISPLAY RESOLUTION

- Desktop displays should be a minimum of 1024x768

Integrations

- CareMerge
- Connected Living
- Cubigo
- K4 Connect
- Ripple
- Touchtown
- Viibrant
- SeniorTV
- Visual Touch
- Wellzesta
- FacilityHealth Inc.
- Collaborative WE
- Medigate
- Trane
- Zurn PlumbSmart
- Schneider Electric
- YouBIM
- Service Now

Product Features

Workflow Management	Work order request management
	Location/asset-based work orders
	PM scheduling
Compliance & Environment of Care Rounding	A single deficiency-specific dashboard to improve communication between safety committees and maintenance
	Tracking for compliance-related tasks and EOC rounding
	Updated compliance codes (NFPA & The Joint Commission)



Reporting & Analysis	Customizable, dynamic business intelligence visualization tool
	Predefined dashboard with KPIs, reports and charts
	Budget tracking based on historic data and projections
	Print/export to Excel or create PDF for reporting
Mobile Capabilities	Supported on any iOS and Android device (see version requirements)
	Mobile barcode scanning
	Screen size optimization
	Create, edit and close work orders on the go
	Mobile work timer



Implementation and Support

We provide our best service so you can do your best work.

Legendary support team Included	All Brightly Software clients have unlimited access to our Legendary Support Team
	Reach support via phone, email or chat for immediate answers
Implementation support Included	One-on-one implementation consultation with your client engagement team member
	Orientation call to establish objectives and answer questions
	Unlimited interactive instructor-led online classes
	Project collaboration tool for implementation management

About Brightly

Brightly, the global leader in intelligent asset management solutions, enables organizations to transform the performance of their assets. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. More than 12,000 clients of every size worldwide depend on Brightly's complete suite of intuitive software – including CMMS, EAM, Strategic Asset Management, IoT Remote Monitoring, Sustainability and Community Engagement. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainable communities. For more information, visit brightlysoftware.com.

